



Fleurs
Restaurant

Welcome from the management and staff.
Our aim is to make your stay as comfortable as possible,
therefore, a range of information, guest services and
amenities is listed below.

AIR CONDITIONING

River Room - (small function room) Switch and Thermostat controls are located on a panel in the main foyer on the wall on the left hand side of the entrance to the bar/cocktail lounge.

Tamar Room - (large function room) Switch and Thermostat controls are located one metre left of the window on the right hand side of the room.

CATERING

Coffee or Tea on arrival - served on the buffet cabinet at the rear of the function room

Morning and Afternoon Teas - served on the buffet cabinet at the rear of the function room

Lunches - served in the bar/cocktail lounge area depending on numbers or in the courtyard adjoining the Tamar room, weather permitting.

CONFERENCE EQUIPMENT

All equipment requested has been placed in the function room and is included in the hire of the function room, including internet access.

BUSINESS REQUIREMENTS

A photocopier and fax machine are available at reception. A charge is applicable for these services. Please inquire at reception.

WIRELESS INTERNET ACCESS and TELEPHONE (Available by prior arrangement.)

Internet access and local telephone calls are included in the room hire, however national and international calls are not included in the room hire. Please inquire at reception.

To connect to the internet, a username and password is required. Please inquire at reception.

To obtain an outside telephone line dial 0 before your number. For reception dial 9.

Telephone Conferencing available and Telephone has inbuilt speaker phone.

FIRE EVACUATION

In case of fire, please follow instructions given; exit the building via EXITS as shown on the attached plan; assemble in the allocated EMERGENCY ASSEMBLY AREA in the rear CARPARK; remain in the assembly area until all clear is given.

GENERAL INFORMATION

ADVANCED RESERVATIONS

Our reception staff will be pleased to make forward bookings at any affiliated property

AIRPORT DETAILS

The closest airport is Ballina/Byron Gateway located by a 5 minute drive. PH: 66 868385

AIRLINE RESERVATION

Virgin Blue PH: 13 6789 Jetstar PH: 13 1538

REX/Regional Express PH: 13 1713

CAR HIRE

Budget 132 727 Hertz 133 039

Avis 136 333 Thrifty 1300 367 227

HOSPITAL

Ballina Hospital may be contacted on 66 862111.

LOST AND FOUND

We will assist in any way possible to locate lost items. We appreciate your support for others if items are found. Our housekeeping department retains lost property for three months.

MAINTENANCE

Please do not hesitate to notify us if any appliance or light is not in working order.

POOL HOURS

Strictly 7.30 am to 8 pm. Your consideration for other guests is appreciated.

CHILDREN 12 YEARS AND UNDER MUST BE ACCOMPANIED BY AN ADULT.

Running, diving, bombing etc. IS NOT PERMITTED AND NO RESPONSIBILITY FOR SAFETY WILL BE ACCEPTED.

Please note: **NO GLASS** WITHIN THE POOL AREA.

We can offer plastic tumblers and wine glasses for your use

RECEPTION HOURS

7 am to 9.30 pm Monday to Saturday

7.30 am to 8.30 pm Sunday

RESTAURANT

FLEURS Restaurant offers casual dining in a relaxed atmosphere, serving innovative, wholesome cuisine. It is open for dinner 6 nights Monday to Saturday from 6.30 pm to 8.30 pm, except public holidays. Our current menu can be viewed at reception. Breakfast is available daily in the dining room; 7 am to 9.00 am Monday to Saturday; from 7.30 am to 9.00 am on Sundays.

TAXI or HIRE CARS

Ballina Taxi Cabs: call 66 869999 hire cars are also available on this number

Ballina Hire Cars: call 1800 99 20 66

TOURIST INFORMATION

The Reception desk can provide you with information regarding local and regional site seeing.

For further information contact the Ballina Tourist Office on 66 863484.

LADIES AND GENTS AMENITIES

Ladies - Through the rear exit door turn right, through the archway, first door on the left.

Gents - Through the rear exit door turn right, through the archway, at the end of the building on your left, turn left, first door on the left

Disabled Amenities - First door on the right just passed the pool and BBQ area.

LIGHTS

River Room - Switches and dimmer control are located on the right hand side of the double glass doors.

Tamar Room - Switches and dimmer controls are located on the right had side of the room, on the wall, just left of the rear door.

POWER POINTS

River Room - (small function room) Power points are located on right side of the double glass doors and at floor level on the front feature wall on both left and right hand sides of the room.

Tamar Room - (large function room) Power points are located on right had side of the room near the front, at floor level; left hand side of the front window; and right hand side of buffet cabinet at the rear of the room.

Power boards are available on request from reception.

SMOKING

All areas within the Comfort Inn All Seasons main building, Fleurs Restaurant and Conference Rooms are NON SMOKING. Please refrain from smoking in all non smoking areas. For your convenience, a number of smoke trays are located outside.

TELEVISION AERIAL POINT

River Room— There are two points, one is located on the right hand side of the room above the power points and the other is located at the rear of the room on the right hand side of the buffet cabinet near the power point.